

If you are there and you are competent to do it, you do it.

Developing the Health and Social Care Protocol

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Introduction

The Health and Social Care Protocol (HSCP) has been developed through collaboration between Healthcare providers and social services to promote co-operation between staff of different agencies in the interests of quality improvement and safe care for individuals in the community. The Stoma Care team at Leicester have been involved since the beginning of this project to ensure generic stoma care is integral to the key tasks, thereby keeping it high on the agenda of care provided, once carers have been taught and assessed as competent.

HSCP training has evolved towards a passport system which belongs to the individual carer. This passport provides a number of advantages:

- › Individualised evidence of training received in the generic tasks
- › Written evidence of competency in each of the tasks
- › Provides a standardised assessment
- › Evidence of competency is transferable within the geographical area of work
- › Promotes greater co-operation between different agencies

Within the passport there are 14 generic health care tasks. As one of the tasks is Stoma Care; the training and assessment has been developed for Stoma Care by the Leicester team. Within the HSCP the Stoma Care training is for instances when the patient's Stoma Care needs follow a non-complicated pathway.



Outcome

Stoma Care is taught and assessed as a generic task within the HSCP by the SecuriCare Specialist Nursing team.

Results

- › Improves collaborative working amongst healthcare, social care and specialist nursing services
- › Helps reduce delayed hospital discharges
- › Facilitates improved care access to stoma care for patients
- › Supports a seamless service from hospital to home
- › Promotes standardised delivery of stoma care in the community
- › Improves patient experience whilst delivering equity in care



Supporting References:

- Bailey A, (2013) Leicester, Leicestershire & Rutland: Health and Social Care Protocol, V126/11/2013.