

How is the SecuriCare nursing service funded?

The stoma care service offered by SecuriCare is funded through the company's Home Delivery Service.

As a dispensing appliance contractor SecuriCare is remunerated by the Prescription Pricing Authority: the fees earned are used to fund the stoma care nurse team.

Support from SecuriCare Customer Service Teams

The Home Delivery Service is provided by SecuriCare free of charge to patients. All makes of stoma items are supplied – customised where necessary – and delivered to the patient's door. Patients are not required to queue in busy pharmacies or carry home bulky packages.

The Customer Service Team offers further support to stoma patients, including a Careline with product and lifestyle advice.

"...I can say this is one of the best services I have ever known. I wish to thank one and all of you for looking after me."

PP, Bexleyheath

"...most efficient and cheerful service...I am grateful to your SecuriCare team for all the advice and help they have given to me."

WF, London

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SecuriCare®

Stoma Management within Primary Care



Improving the quality of care for stoma patients

Containing the cost of stoma care prescriptions

Providing stoma training for the primary care team

In partnership with SecuriCare

The SecuriCare Nursing Team

A British company founded in 1984, SecuriCare (Medical) Ltd is one of the UK's leading stoma care companies. It is part of the Clinimed Group of companies. The company's team of more than 30 specialist nurses provide a highly professional stoma care service in partnership with primary care trusts and hospitals around the UK.

Working with GPs, district nurses, practice managers, pharmacy advisors and also in hospital teams, SecuriCare nurses are recognised by their NHS colleagues as valued members of the multi-disciplinary team.

Providing enhanced care for stoma patients

- Community stoma clinics
- Home visits
- Visits to Nursing Homes
- Open access to advice via telephone support
- Appliance use reviews
- Annual assessments for long term patients
- On-going support

SecuriCare – an assurance of quality

Clinical governance principles underpin our organisation. Patient care is delivered according to Clinical Standards, Care Pathways and contracted Service Standards.

Patient satisfaction surveys and service audits are conducted regularly.

All our staff are supported and funded for their Continuing Professional Development.

SecuriCare – offering GP practices a Stoma Management Programme

Stoma Management Programme

Nurses from SecuriCare work in partnership with GP practices and in cooperation with pharmacy advisors and Medicines Management initiatives in providing a stoma management programme

Enhanced Patient Care

- Stoma patients in the practice are evaluated and invited for review
- A clinical assessment enables problems or concerns to be identified and resolved
- On-going support is provided via community stoma clinics and open access to telephone support
- Annual assessments are offered to all patients

Effective Cost Management

- Prescribing review benefits:
 - effective and appropriate prescribing
 - cost savings
 - data cleansing
 - information updating
- Evaluation of product usage:
 - appropriate use of products
 - monitoring of ordering
 - prevention of stockpiling
 - reduction of waste
- Management of repeat prescribing
- Patient management plans

Training for the Primary Care Team

Joint visits, sharing of skills and training related to stoma care is offered at an appropriate level

Outcome

Patient-focused care is provided cost effectively